

Eye Street Solutions Training and Communications

Eye Street Solutions has over 10 years of experience providing training on web products and services that we have developed. Additionally we have developed and delivered a series of classes that address common web and mobile topics that are critical to the success of our customers' web and mobile initiatives. Eye Street has expanded its training service offerings to include the capability to **customize and tailor training and communication solutions** to your specific requirements. Whether you are rolling out a new web content management system, enterprise web application or a text messaging enabled communications platform we can help you develop the training and communication solutions to ensure that your technology implementation provides the greatest return on investment. Leveraging our experience in technology implementations, training and communications Eye Street can ensure that your users will be prepared to embrace your new technology investment and utilize it to its fullest potential.

Training Solution

Our customized **training solution** will enable your users to optimally perform their jobs using the new technology. Our training will empower them to continually learn whether in a classroom setting, on the job, or in a remote location.

We provide training services through the full project lifecycle from training planning, design, and development to delivery. We can:

- Develop a **Training Strategy** that maps out who needs to be trained, what they will learn, how they learn and where and when they will learn.
- Design and **develop** the **Training Material** – this can consist of some or all of the following types of material:
 - **Classroom based training materials** – powerpoint slides with hands on exercises to make sure that users touch and feel the new system.
 - **Self-Paced Training materials** that will allow users to learn continually on the job and at their own pace.
- **Deliver the training** – Our experienced trainers can deliver the full training curriculum or we can conduct a train the trainer session that will empower your staff to deliver the training. The training can be face to face or offered through distance learning.

Communication Services

We can help you create a powerful communications solution that will:

- Create buy in from internal and external stakeholders by helping them understand the benefits of the new implementation and the business need for the new technology.
- Provide a constant stream of appropriate messaging to internal and external stakeholders so they feel that they are a part of the process and that their issues and concerns are addressed in a timely manner.
- Communicate the success of the implementation to internal and external stakeholders.

The success of your new technology implementation is about more than just the system; it is about the people USING the technology!!